

UNITED NATIONS



NATIONS UNIES

DO NOT WRITE IN THIS SPACE

**REQUEST FOR CLASSIFICATION AND RECRUITMENT  
GENERAL SERVICE AND RELATED CATEGORIES**



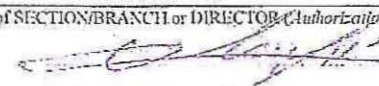
DATE RECEIVED: \_\_\_\_\_  
OFFICERS: \_\_\_\_\_

REASON FOR CLASSIFICATION	<input type="checkbox"/> VACANCY ANNOUNCEMENT	POST ENCUMBERED BY	EX INCUMBENT
	<input type="checkbox"/> REVISION OF DUTIES	ANTICIPATED DATE OF VACANCY	DURATION OF THE POST
	<input type="checkbox"/> BUDGET APPROVAL		
	<input checked="" type="checkbox"/> OTHER (SPECIFY):		

IDENTIFICATION OF THE POST <i>(USE OFFICIAL NOMENCLATURE)</i>	POST NUMBER Multiple	DUTY STATION Multiple	CURRENT FUNCTIONAL TITLE
1. DEPARTMENT/SECRETARIAT/OFFICE Field Mission/s		SECTION	
2. DIVISION/CENTRE		UNIT	
3. BRANCH/SERVICE		ST/SGB/ORGANIZATION REFERENCE	OFFICE CODE

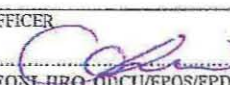
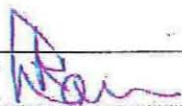
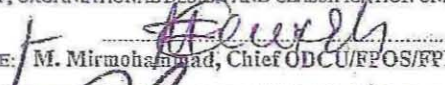

**SIGNATURES**

*(Attach a complete and current organization chart showing the organizational structure of the post being described before obtaining the signature of the incumbent.)*

1. SUPERVISOR <i>(Certification of correctness of job description)</i>   JAYACHANDRA RAVI, Chief, TERA NAME AND TITLE 13/7/15 DATE	3. EXECUTIVE or ADMINISTRATIVE OFFICER   NAME AND TITLE 10 Oct 2015 DATE
2. CHIEF of SECTION/BRANCH or DIRECTOR <i>(Authorization of approval)</i>   KHALED KASAB, CAVO NAME AND TITLE 13/7/15 DATE	4. INCUMBENT <i>(This is an accurate description of my post)</i>  NAME AND TITLE DATE

The signatures confirm the certification as indicated. They do not imply any decision concerning the grade level of the post.

**CLASSIFICATION NOTICE** - The classification of the post is approved as follows:

FUNCTIONAL TITLE Air Operations Assistant	JOB DESCRIPTION NO. JD/CP112GS
OCCUPATIONAL CODE 2.2.06.d - Job Code 8253	CLASSIFICATION LEVEL GS-4
COMMENTS	
CLASSIFICATION OFFICER  NAME: GRETA LEON, HRO, ODCU/FPOS/FPD/DFS	CLASSIFICATION OFFICER  NAME: KHADIZATON MUKTI, HRO, ODCU/FPOS/FPD/DFS
CHIEF, ORGANIZATIONAL DESIGN AND CLASSIFICATION UNIT, FPD/DFS  NAME: M. Mirmohammad, Chief ODCU/FPOS/FPD/DFS	Date: 6/8/2015
FOR THE DIRECTOR, FIELD PERSONNEL DIVISION/DFS  NAME: Chaste Abimana, Chief FPOS/FPD/DFS	

**SECTION A** - To be completed by the incumbent of the post, if any. (If this section cannot be filled out by the incumbent, it may be completed by the supervisor).

**1. Summary of principal functions.**

These positions are located in the United Nations Field Peacekeeping Operations, Special Political Missions, Service Centers and Offices as applicable. The Air Operations Assistant at this level usually reports to the Head of a Section/Unit. The incumbent provides air operations services for the Unit, such as assisting with coordinating flights, carrying out integrated search and rescue operations for UN air assets, planning aircraft parking locations and monitoring fuel upload.

**2. Major duties and responsibilities. Describe in order of importance *what* is done and *how* it is done. Please indicate the approximate percentage of time devoted to each function.**

%

- Assists in coordinating routine (regular passenger/cargo, logistics resupply) flights, special (casualty and medical evacuation, VIP) flights, and military operational flights. 95
- Assists in flight following and coordinating the integrated search and rescue operations for UN air assets.
- Assists in coordinating diplomatic over flight/landing clearances, ground handling support and hotel accommodation/meal/transportation arrangements for aircrews.
- Assists in planning aircraft parking locations.
- Assists in monitoring fuel upload.
- Operates Airport Mechanical Handling Equipment (MHE).
- Carries out handling, loading and processing of dangerous cargo.
- Reviews aircraft weight, balances records, loads manifests and takes necessary follow up actions.
- Assists in verifying passenger and cargo manifest.
- Assists in ensuring that aircrafts are properly parked.
- Assists in monitoring passengers embarking and disembarking in coordination with MovCon personnel and local airport staff.
- Assists in monitoring ramp access.
- Performs other related duties as tasked by the supervisor. 5

3. **Guidelines:** Indicate the rules, regulations, manuals, procedures, precedents, instructions, policies or other guidelines - written or unwritten - which apply to the work; describe the extent to which the incumbent is permitted to *INTERPRET* or *DEVIATE* from guidelines and to propose or establish new guidelines.

The incumbent must be familiar with the following:

UN Aviation Manual, the UN Aviation Safety Manual, the UN Aviation Standards for Air Transport Operations, ICAO standards and recommended practices SARPS, various SOPs.

The incumbent is not in a position to propose or establish new guidelines, although the incumbent may contribute to the interpretation of existing guidelines.

No deviation is allowed.

4. **Consequence of Work:** Indicate the kind of decisions or recommendations made and how they affect the work of the organizational unit. Describe the consequence of errors.

In consultation with the supervisor, some decisions/ recommendations can be made to improve work procedures.

Errors in either decisions or in proposals would create additional tasks to be corrected, or cause general dissatisfaction in implementing established procedures.

5. **Work Relationships:** Indicate the *purpose, level* and *frequency* of contacts both inside and outside the organization.

TITLE AND LEVEL	PURPOSE AND FREQUENCY
Chief Air Operations P-4/P-5.	To update supervisor on air operations activities, to receive instructions, to identify issues that require his/her attention. Daily.
Air Operations/ Transport/Travel and Aviation staff	To exchange information. To clarify routine matters. Daily.
Airport Authority Personnel	To exchange information. As/When required.

6. **Responsibility for the work of others:** Indicate the number, title and level of those for whose work you are responsible. Describe the nature of your responsibility, such as distribution and review of assignments, training, approval of leave, performance appraisal, etc.

NUMBER	TITLE	LEVEL	NATURE OF RESPONSIBILITY
N/a	N/a	N/a	N/a

7. **Physical requirements**

- (a) Describe the physical requirements of the work, such as lifting x lbs., walking, standing, sitting, etc. Describe how and when these requirements exist and how often per day, week, etc.

The work requires sitting and walking on the airside of airport, most of the day six days a week, and involves walking to other offices within the compound sometimes.

- (b) Describe the conditions of the work place, such as work in a machine room where extensive noise occurs, work out of doors in all weather conditions, damages or hazards present in the operation of the equipment or in the workplace.

Work is conducted in an office environment and at the airfield in all weather conditions. The environment may be noisy. The position also requires working with Aviation gasoline which is hazardous material and extremely flammable.

**SECTION B - To be completed by the supervisor of the post.**

1. **Purpose:** Describe the overall purpose, objectives, or goals of the post.

The overall purpose of this post is to provide reliable, cost effective and operationally efficient air operations services for a well-organized and efficient Air Operations Unit.

2. **Review over work:** Describe the way work is assigned (e.g. specific assignments with related instructions, or continuing responsibility, etc.) and the extent the work is reviewed (whether by the supervisor or others) while in progress or upon completion.

The supervisor assigns work with related instructions. Routine tasks and daily duties are reviewed upon completion. The supervisor may also assign specific assignments and reviews them while in progress.

3. **Qualifications required to perform the assigned duties of the post.**

- (a) **Skills/knowledge:** Indicate kind of, type and length of training required for the post including skill in equipment operation.

High School Diploma or equivalent is required.

Technical or vocational certificate in Air Transportation, Safety Management, Air Traffic Control or graduation from equivalent military establishment or military/air traffic control training is desirable.

**(b) Experience: Indicate the *type* and *length* of practical experience required.**

A minimum of three (03) years of progressively responsible experience in Air Transportation Operations or related fields.

**(c) Languages required: Identify the languages required and the nature of their use (for example, typing, correction of grammar and punctuation, informal translation).**

English and French are the working languages of the United Nations Secretariat. Fluency in English or French, (both oral and written) is required; knowledge of the other is desirable.

**4. If the job description is to be used for requesting a review of the classification level, indicate the changes that have occurred in the duty assignment**

n/a

## INSTRUCTIONS FOR COMPLETING JOB DESCRIPTION (FORM P.270, GENERAL SERVICE)

**General:** Complete all sections of this document accurately in clear, concise language. If a question is not applicable, then mark n.a. Describe the work and the factors required of the post and not the characteristics, performance or qualifications of the incumbent. Attach additional sheets if necessary.

### Section A

1. Summarize the major duties to give a quick overview of the post's activities.

### 2. Duties and responsibilities

Each post is responsible for generally four or five major duties or functions. These duties should be presented in order of importance with a detailed explanation of how the duty is achieved. Miscellaneous tasks which take only a small percentage of time can be grouped and listed together. Terms such as "assists", "prepares", "handles", or "participates" describe relationships but do not actually describe what is done to assist, how something is prepared or handled, or how one participates; therefore, they should be accompanied by an explanation of the "what" and "how" of the actual duties.

Keep in mind the outputs or end products (what is produced or what the work leads up to). Present facts, not appraisals or evaluations of the work. The following examples from different posts illustrate explanations of how the work is accomplished.

- a. Processing of communications: 30%
  - (a) Types from draft in final form, in English, French and Spanish either for dispatch or for photo-offset, letters and notes with appropriate documents sent to the Unit for processing. After this, sends to the Ministries of Foreign Affairs, the Permanent Missions, Organizations and special agencies.
  - (b) Proofreads carefully the letters and notes which come from the Printing Section. Retypes the salutations of the notes as well as the addresses of the letters and special agencies where necessary.
  
- b. Assists in arranging meetings - for Directors' Meeting, Board Meeting, ad hoc meetings: 15%
  - a) Assembles, copies and distributes background papers and agenda (occasionally under own signature).
  - b) Schedules conference rooms.
  - c) Arranges working lunches for the Executive Director with Regional Directors.
  - d) Distributes reports or minutes or meetings.
  
- c. Recruitment of Experts, consultants, volunteers: 10%
  - 1) Obtains information for completion of recruitment form transmitting draft job descriptions to recruitment service.
  - 2) Completes the request for P.5 to initiate recruitment action and transmit to Administrative Services.
  - 3) Completes Special Service Agreement, giving details of account number, travel, etc.
  - 4) Types submission letters of qualified candidates to Government via the Resident Representative's Office, upon receipt of nominations.
  - 5) Sends Letters of Welcome and Channels of Communication to experts.

### 3. Guidelines

Describe the nature of the guidelines by listing them and describe the way they must be used, for example are they followed exactly, are they readily available or must they be searched out, must selection be made from among a number of alternatives.

### 4. Consequence of work

In general, decision making is considered as a commitment to a course of action that is not subject to detailed review. To make recommendations on the other hand requires the suggestion for courses of actions and implies that the post does not have complete or final responsibility. Decisions and recommendations made often relate to the choice from among guidelines, but they may also involve decisions or recommendations on what can be done to complete the work before referring to another source. Describe these kinds of choices made. In addition describe the damage that would be caused by errors in making these choices such as loss of time of incumbent, other staff members, or equipment; expenditure of excess funds; or additional work of others.

### 5. Work Relationships

Include only those contacts which are typical and occurring during the work cycle and indicate how contact is made (personal contact, telephone contact, correspondence).

### 6. Responsibility for the Work of Others

Be explicit in describing the nature of the responsibility. General terms like "supervise" are not sufficiently descriptive.

### Section B

#### 1. Purpose

Provide a brief statement of the overall objective or purpose of the post, such as, provides secretarial support to a recruitment officer.

#### 3. Qualifications Required

- (a) The kind of training refers to knowledge of general office work or specialized work (such as computer, statistics, accounting). Type of training refers to the method such training would normally be acquired, such as high school, trade school, on the job, etc.
  - (b) Experience  
Indicate how the experience relates to the job - such as it increases efficiency by allowing faster processing or it provides more in depth familiarity with the exceptions that occur in normal operations.
  - (c) Languages  
Please describe the way in which languages are used.
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