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## **SECTION A** - To be completed by the incumbent of the post, if any. (*If this section cannot be filled out by the incumbent, it may be completed by the supervisor*).

## 1. Summary of principal functions.

These positions are located in the United Nations Field Peacekeeping Operations, Special Political Missions, Service Centres and Offices as applicable. The Facilities Management Assistant at this level usually reports to a senior Facilities Management Assistant or to the Head of Unit/Section or to an Officer. The Facilities Management Assistant performs a wide variety of tasks, ranging from technical and general maintenance activities in the mission facilities, operations and functions related to, but not limited to ground maintenance, accommodation, and sanitation, etc.

# 2. Major duties and responsibilities. Describe in order of importance $\underline{what}$ is done and $\underline{how}$ it is done. Please indicate the approximate percentage of time devoted to each function.

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The incumbent will carry out duties such as the following:

- Collects and compiles information, makes simple cost calculations, and translates statistical data into graphs.
- Generates appropriate work orders and blueprints, and dispatches them to the appropriate trade shops to proceed with alteration work for the maintenance of gardens, outer areas, and sanitation.
- Follows up on pending requisitions and requests for additional work and priority services.
- Secures signatures of authorized personnel for approval of projects, requisitions, invoices.
- Maintains and monitors a filing system for requisitions, original construction documents, architectural, structural, electrical, and mechanical drawings.
- Maintains and controls any request for copies of architectural, structural, electrical and mechanical plans.
- Catalogues drawings, sketches and construction documents in manual and electronic format.
- Takes dictation and types requests for supplies and contractual services and utility projections correspondence.
- Controls stock of office supplies of the section.
- Performs other duties as required.

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P.270 (2-10)

- 3. <u>Guidelines</u>: Indicate the rules, regulations, manuals, procedures, precedents, instructions, policies or other guidelines written or unwritten which apply to the work; describe the extent to which the incumbent is permitted to *INTERPRET* or *DEVIATE* from guidelines and to propose or establish new guidelines.
- Mission SOPs on facilities management.
- ST/AIs.
- Instructions from the supervisor.

- 4. <u>Consequence of Work:</u> Indicate the kind of decisions or recommendations made and how they affect the work of the organizational unit. Describe the consequence of errors.
- 1. Failure to meet deadlines may lead to complaints by the clients when related to submitting reports, providing clarifications and so on.
- 2. Failure by supervisors to make the right recommendation may result in financial losses under certain budget lines.
- 3. Errors in either decisions or in proposals would create additional tasks to be corrected, or cause general dissatisfaction in implementing established procedures.

5. Work Relationships: Indicate the *purpose*, *level* and *frequency* of contacts both inside and outside the organization.

TITLE AND LEVEL	PURPOSE AND FREQUENCY
Facilities Management Assistant GS-6 or Facilities Management Officer FS-6 or Unit/Section Chief.	To update supervisor on logistics activities and to discuss applicable rules and regulations. Daily.
Staff members (various levels).	To provide and obtain facilities management related information, reports and approvals. Frequently.

6. Responsibility for the work of others: Indicate the number, title and level of those for whose work you are responsible. Describe the nature of your responsibility, such as distribution and review of assignments, training, approval of leave, performance appraisal, etc.

NUMBER	TITLE	LEVEL	NATURE OF RESPONSIBILITY
N/A	N/A	N/A	N/A

## 7. Physical requirements

(a) Describe the physical requirements of the work, such as lifting x lbs., walking, standing, sitting, etc. Describe how and when these requirements exist and how often per day, week, etc.

The work requires sitting most of the day five days a week, and involves walking to other offices within the compound sometimes.

(b) Describe the conditions of the work place, such as work in a machine room where extensive noise occurs, work out of doors in all weather conditions, damages or hazards present in the operation of the equipment or in the workplace.

The incumbent works in a normal office environment, she/he shares the space with other colleagues and uses computers, printers, and photocopiers.

## SECTION B - To be completed by the supervisor of the post.

1. Purpose: Describe the overall purpose, objectives, or goals of the post.

The incumbent soundly analyzes requests and proposes the most cost effective solution. She/he ensures the smooth running of facilities and equipment by implementing routine and preventive maintenance programmes. During project implementation, she/he closely follows up and coordinates with all parties to ensure that everyone has the same understanding of the project and complies with initial plan. She/he finds the best and least costly way to complete project, without sacrificing quality or appearance. She/he ensures safety procedures are implemented.

2.	Review over work: Describe the way work is assigned (e.g. specific assignments with related instructions, or continuing responsibility, etc.) and the extent the work is reviewed (whether by the supervisor or others) while in progress or upon completion.
	The incumbent works under supervision; she/he provides accurate reports and timely support to engineering technicians or officers and/or manager.
3.	Qualifications required to perform the assigned duties of the post
	(a) Skills/knowledge: Indicate kind of, type and length of training required for the post including skill in equipment operation.
	High school diploma or equivalent is required.
	(b) Experience: Indicate the <i>type</i> and <i>length</i> of practical experience required.
	A minimum of two (2) years of progressively responsible experience in facilities management, building management, engineering, architecture, administrative services or related area.
	(c) Languages required: Identify the languages required and the nature of their use (for example, typing, correction of grammar and punctuation, informal translation).
	English and French are the working languages of the United Nations Secretariat. Fluency in English or French, (both oral and written) is required; knowledge of the other is desirable.
4.	If the job description is to be used for requesting a review of the classification level, indicate the changes that have occurred in the duty assignment.

### INSTRUCTIONS FOR COMPLETING JOB DESCRIPTION (FORM P.270, GENERAL SERVICE)

**General:** Complete all sections of this document accurately in clear, concise language. If a question is not applicable, then mark n.a. Describe the work and the factors required of the <u>post</u> and not the characteristics, performance or qualifications of the incumbent. Attach additional sheets if necessary.

## Section A

1. Summarize the major duties to give a quick overview of the post's activities.

#### 2. Duties and responsibilities

Each post is responsible for generally four or five major duties or functions. These duties should be presented in order of importance with a detailed explanation of how the duty is achieved. Miscellaneous tasks which take only a small percentage of time can be grouped and listed together. Terms such as "assists", "prepares", "handles", or "participates" describe relationships but do not actually describe what is done to assist, how something is prepared or handled, or how one participates; therefore, they should be accompanied by an explanation of the "what" and "how" of the actual duties.

Keep in mind the outputs or end products (what is produced or what the work leads up to). Present facts, not appraisals or evaluations of the work. The following examples from different posts illustrate explanations of <u>how</u> the work is accomplished.

a. Processing of communications:

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- (a) Types from draft in final form, in English, French and Spanish either for dispatch or for photo-offset, letters and notes with appropriate documents sent to the Unit for processing. After this, sends to the Ministries of Foreign Affairs, the Permanent Missions, Organizations and special agencies.
- (b) Proofreads carefully the letters and notes which come from the Printing Section. Retypes the salutations of the notes as well as the addresses of the letters and special agencies where necessary.
- b. Assists in arranging meetings for Directors' Meeting, Board Meeting, ad hoc meetings:

15%

- Assembles, copies and distributes background papers and agenda (occasionally under own signature).
- b) Schedules conference rooms.
- c) Arranges working lunches for the Executive Director with Regional Directors.
- d) Distributes reports or minutes or meetings.

## c. Recruitment of Experts, consultants, volunteers:

10%

- Obtains information for completion of recruitment form transmitting draft job descriptions to recruitment service.
- 2) Completes the request for P.5 to initiate recruitment action and transmit to Administrative Services.
- 3) Completes Special Service Agreement, giving details of account number, travel, etc.
- 4) Types submission letters of qualified candidates to Government via the Resident Representative's Office, upon receipt of nominations.
- 5) Sends Letters of Welcome and Channels of Communication to experts.

## 3. Guidelines

Describe the nature of the guidelines by listing them and describe the way they must be used, for example are they followed exactly, are they readily available or must they be searched out, must selection be made from among a number of alternatives.

#### 4. Consequence of work

In general, decision making is considered as a commitment to a course of action that is not subject to detailed review. To make recommendations on the other hand requires the suggestion for courses of actions and implies that the post does not have complete or final responsibility. Decisions and recommendations made often relate to the choice from among guidelines, but they may also involve decisions or recommendations on what can be done to complete the work before referring to another source. Describe these kinds of choices made. In addition describe the damage that would be caused by errors in making these choices such as loss of time of incumbent, other staff members, or equipment; expenditure of excess funds; or additional work of others.

#### 5. Work Relationships

Include only those contacts which are typical and occurring during the work cycle and indicate how contact is made (personal contact, telephone contact, correspondence).

#### 6. Responsibility for the Work of Others

Be explicit in describing the nature of the responsibility. General terms like "supervise" are not sufficiently descriptive.

### Section B

#### 1. Purpose

Provide a brief statement of the overall objective or purpose of the post, such as, provides secretarial support to a recruitment officer.

### 3. Qualifications Required

- (a) The kind of training refers to knowledge of general office work or specialized work (such as computer, statistics, accounting). Type of training refers to the method such training would normally be acquired, such as high school, trade school, on the job, etc.
- (b) Experience

Indicate how the experience relates to the job - such as it increases efficiency by allowing faster processing or it provides more in depth familiarity with the exceptions that occur in normal operations.

(c) Languages

Please describe the way in which languages are used.