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#### **SECTION A-**To be completed by the incumbent of the post, if any. (If this section cannot be filled out by the incumbent, it may be completed by the supervisor).

# 1. Summary of principal functions.

These positions are located in the United Nations Field Peacekeeping Operations, Special Political Missions, Service Centres and Offices as applicable The incumbent assists in making provision of vehicle and material handling equipment maintenance and repair services in support of surface transport activities of a field mission in accordance with the functional responsibilities of the Maintenance Workshop Unit.

2. Major duties and responsibilities. Describe in order of importance what is done and how it is done. Please indicate the approximate percentage of time devoted to each function.

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Within limits of delegated authority and depending on location, a Vehicle Technician (GS-2) may be responsible for the following duties:

- Assists in the maintenance, service and repair of United Nations-owned vehicles, heavy/specialized transport equipment, plant and/or material handling equipment in accordance with the vehicle manufacturer's standards and ensures that all relevant safety procedures have been followed when repairing and fitting replacement spare parts;
  - Assists with quality control/assurance, road testing and vehicle recovery; 10
- Assists in identifying, diagnosing and rectifying various faults, including automotive electrical systems, electronic vehicle monitoring systems, air conditioning systems, suspension and braking systems;
- Participates in vehicle inspections on United Nations-owned vehicles;
- Assists in carrying out product upgrades initiated by a vehicle manufacturer;
- Assists in entering and updating information in the Electronic Vehicle Monitoring System and Fuel Log software packages;
- Assists in identification of requirements for spare parts, hand tools and workshop equipment;
- Performs other duties as assigned.

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3. <u>Guidelines</u>: Indicate the rules, regulations, manuals, procedures, precedents, instructions, policies or other guidelines - written or unwritten - which apply to the work; describe the extent to which the incumbent is permitted to *INTERPRET* or *DEVIATE* from guidelines and to propose or establish new guidelines.

The incumbent will perform his/her functional responsibilities in accordance with the requirements and procedures set out in the UN DPKO/DFS Manual on Surface Transport Management in the Field and a field mission Surface Transport Standard Operating Procedures.

4. <u>Consequence of Work:</u> Indicate the kind of decisions or recommendations made and how they affect the work of the organizational unit. Describe the consequence of errors.

The incumbent contributes in making decisions with regard to the provision of vehicle and material handling equipment maintenance and repair services in support of the surface transport operations of a field mission. The decisions will have a direct impact on the logistics capabilities of a field mission and its ability to implement the Mandate as approved by the UN Security Council. The decisions will also affect the safety of the UN surface transport operations.

The incumbent contributes in making recommendations on the most cost effective and efficient provision of maintenance and repair services in support of the surface transport operations of a field mission.

As a possible consequence of errors, the safety of the UN surface transport activities will be compromised with a potential for the acceptance of elevated levels of risk, losing lives and/or damage to the UN and non-UN assets and property. The operational efficiency and cost-effectiveness of the UN surface transport activities will be reduced.

5. Work Relationships: Indicate the *purpose*, *level* and *frequency* of contacts both inside and outside the organization.

TITLE AND LEVEL	PURPOSE AND FREQUENCY
Workshop Supervisor	To update supervisor on matters related to vehicle repair and maintenance operations, to receive instructions, to discuss issues that require his/her attention. Daily
Staff members within a field mission at all grades.	To participate in coordination of work activities and provision of technical advice. (Daily)
TCC Military/Police Motor Transport Officers (MTOs)	To participate in coordination of work activities and provision of technical advice. (Daily)

6. Responsibility for the work of others: Indicate the number, title and level of those for whose work you are responsible. Describe the nature of your responsibility, such as distribution and review of assignments, training, approval of leave, performance appraisal, etc.

NUMBER	TITLE	LEVEL	NATURE OF RESPONSIBILITY

## 7. Physical requirements

(a) Describe the physical requirements of the work, such as lifting x lbs., walking, standing, sitting, etc. Describe how and when these requirements exist and how often per day, week, etc.

The work requires vehicle and material handling equipment maintenance and repair services five days a week within the compound or to location of vehicle/assignment.

(b) Describe the conditions of the work place, such as work in a machine room where extensive noise occurs, work out of doors in all weather conditions, damages or hazards present in the operation of the equipment or in the workplace.

The incumbent mostly works both inside and outside the office in all weather conditions requiring vehicle and material handling equipment maintenance and repair.

# SECTION B - To be completed by the supervisor of the post.

1. <u>Purpose</u>: Describe the overall purpose, objectives, or goals of the post.

The objective of the post is to provide assistance in making provision of the vehicle and material handling equipment maintenance and repair services in support of surface transport activities of a field mission in accordance with the functional responsibilities of the Maintenance Workshop Unit.

2. <u>Review over work</u>: Describe the way work is assigned (e.g. specific assignments with related instructions, or continuing responsibility, etc.) and the extent the work is reviewed (whether by the supervisor or others) while in progress or upon completion.

The work is assigned and reviewed by a direct supervisor in accordance with the rules, regulations and procedures set forth in the UN DPKO/DFS Manual on Surface Transport Management in the Field and the field mission Surface Transport Standard Operating Procedures

- 3. Qualifications required to perform the assigned duties of the post
  - (a) Skills/knowledge: Indicate kind of, type and length of training required for the post including skill in equipment operation.

High school diploma or equivalent is desirable. Appropriate technical and vocational qualifications in vehicle, heavy/specialized transport equipment, plant and/or material handling equipment maintenance, or the equivalent combination of education, certificate of recognized professional training and experience in vehicle, heavy/specialized transport equipment, plant and/or material handling equipment maintenance occupation is required. A valid national driver's license is required.

- (b) Experience: Indicate the type and length of practical experience required.
  - A minimum of one year of progressively responsible experience in the repair and maintenance of motor vehicles, heavy/specialised transport equipment, plants and/or material handling equipment is required.
- (c) Languages required: Identify the languages required and the nature of their use (for example, typing, correction of grammar and punctuation, informal translation).
  - English and French are the working languages of the United Nations Secretariat. Fluency in English or French, (oral) is required; knowledge of the other is desirable.
- 4. If the job description is to be used for requesting a review of the classification level, indicate the changes that have occurred in the duty assignment.

N/a

#### INSTRUCTIONS FOR COMPLETING JOB DESCRIPTION (FORM P.270, GENERAL SERVICE)

General: Complete all sections of this document accurately in clear, concise language. If a question is not applicable, then mark n.a. Describe the work and the factors required of the post and not the characteristics, performance or qualifications of the incumbent. Attach additional sheets if necessary.

#### Section A

1. Summarize the major duties to give a quick overview of the post's activities.

#### 2. Duties and responsibilities

Each post is responsible for generally four or five major duties or functions. These duties should be presented in order of importance with a detailed explanation of how the duty is achieved. Miscellaneous tasks which take only a small percentage of time can be grouped and listed together. Terms such as "assists", "prepares", "handles", or "participates" describe relationships but do not actually describe what is done to assist, how something is prepared or handled, or how one participates; therefore, they should be accompanied by an explanation of the "what" and "how" of the actual duties.

Keep in mind the outputs or end products (what is produced or what the work leads up to). Present facts, not appraisals or evaluations of the work. The following examples from different posts illustrate explanations of how the work is accomplished.

a. Processing of communications:

30%

- (a) Types from draft in final form, in English, French and Spanish either for dispatch or for photo-offset, letters and notes with appropriate documents sent to the Unit for processing. After this, sends to the Ministries of Foreign Affairs, the Permanent Missions, Organizations and special agencies.
- (b) Proofreads carefully the letters and notes which come from the Printing Section. Retypes the salutations of the notes as well as the addresses of the letters and special agencies where necessary.
- b. Assists in arranging meetings for Directors' Meeting, Board Meeting, ad hoc meetings:

15%

- a) Assembles, copies and distributes background papers and agenda (occasionally under own signature).
- b) Schedules conference rooms.
- c) Arranges working lunches for the Executive Director with Regional Directors.
- d) Distributes reports or minutes or meetings.

c. Recruitment of Experts, consultants, volunteers:

10%

- Obtains information for completion of recruitment form transmitting draft job descriptions to recruitment service.
- 2) Completes the request for P.5 to initiate recruitment action and transmit to Administrative Services.
- 3) Completes Special Service Agreement, giving details of account number, travel, etc.
- Types submission letters of qualified candidates to Government via the Resident Representative's Office, upon receipt of nominations.
- 5) Sends Letters of Welcome and Channels of Communication to experts.

## 3. Guidelines

Describe the nature of the guidelines by listing them and describe the way they must be used, for example are they followed exactly, are they readily available or must they be searched out, must selection be made from among a number of alternatives.

#### 4. Consequence of work

In general, decision making is considered as a commitment to a course of action that is not subject to detailed review. To make recommendations on the other hand requires the suggestion for courses of actions and implies that the post does not have complete or final responsibility. Decisions and recommendations made often relate to the choice from among guidelines, but they may also involve decisions or recommendations on what can be done to complete the work before referring to another source. Describe these kinds of choices made. In addition describe the damage that would be caused by errors in making these choices such as loss of time of incumbent, other staff members, or equipment; expenditure of excess funds; or additional work of others.

#### 5. Work Relationships

Include only those contacts which are typical and occurring during the work cycle and indicate how contact is made (personal contact, telephone contact, correspondence).

#### 6. Responsibility for the Work of Others

Be explicit in describing the nature of the responsibility. General terms like "supervise" are not sufficiently descriptive.

### Section B

#### 1. Purpose

Provide a brief statement of the overall objective or purpose of the post, such as, provides secretarial support to a recruitment officer.

#### 3. Qualifications Required

- (a) The kind of training refers to knowledge of general office work or specialized work (such as computer, statistics, accounting). Type of training refers to the method such training would normally be acquired, such as high school, trade school, on the job, etc.
- (b) Experience
  Indicate how the experience relates to the job such as it increases efficiency by allowing faster processing or it provides more in depth familiarity with the exceptions that occur in normal operations.
- (c) Languages

Please describe the way in which languages are used.